

## Home Learning for primary school pupils

Cuckoo Hall, Woodpecker Hall, Kingfisher Hall, and Enfield Heights

Version 3 April 2020

### Questions and Answers for our families

#### Home Learning information

Q: Where do I find information about the Home Learning we are meant to be doing?

A: This is available on the school website from the front page. This includes the link to DB Primary, short videos and guides to assist you, as well as links to other helpful learning resources.

Q: How do I find the Home Learning pages on the websites?

A: Each school has a Home Learning banner on its front page which you can click on. Or you can go to:

<https://www.cuckoohallacademy.org.uk/Home-learning>

<https://www.woodpeckerhallacademy.org.uk/home-learning>

<https://www.kingfisherhallacademy.org.uk/home-learning>

<https://www.enfieldheightsacademy.org.uk/home-learning>

Q: How do I know what my child should be doing each day of the week?

A: We have published a new Home Learning Timetable for Reception to Year 6. This can be found on the school website on the Home Learning page.

#### Importance of Home Learning

Q: Can't the children simply catch up when they return to the classroom, rather than have to try and learn at home which is very difficult?

A: It is absolutely critical that every pupil completes their work each week as if they were in the classroom. This long period of lockdown is set to continue until further notice and we need the children to keep up with their learning as much as possible. The headteacher and teachers have thought through very carefully what learning should be set for the children at this time. Teachers are setting work that will be the most beneficial for the children so that when they eventually return to the classroom they are in the best possible position to catch up and get to where they need to be.

#### Login issues

Q: How do I get a username and a password for DB Primary?

A: If you cannot find it, please email [info@chat-edu.org.uk](mailto:info@chat-edu.org.uk) stating the school your child is at, name and year group.

Q: You sent me my details but they don't work?

A: Please email [info@chat-edu.org.uk](mailto:info@chat-edu.org.uk) stating the school your child is at, name and year group.

Q: DB Primary says my account is 'locked' what do I do?

A: To have the password reset please email [info@chat-edu.org.uk](mailto:info@chat-edu.org.uk) stating the school your child is at, name and year group.

Q: I am a Woodpecker Reception parent/ carer, how can I get a username and password for Tapestry?

Q: I am a Woodpecker Reception parent/ carer and having technical problems with Tapestry, who can help me?

A: Please email [info@chat-edu.org.uk](mailto:info@chat-edu.org.uk)

Q: My child is in nursery, how do I log into DB Primary?

A: Nursery children at Kingfisher Hall will continue to use DB Primary.

Nursery children at the Cuckoo Hall (for Robin Hall nursery pupils) have their own separate learning tasks set for them via the school website: <https://www.cuckoohallacademy.org.uk/nursery-learning-lockdown>

### **Understanding how DB Primary works**

Q: I have logged in but I am confused as to how to use DB primary, what help is there?

A: All systems can appear to be difficult to use at first but DB Primary is very easy to use once you get started with it. We have produced various step by step videos and guides you can read. These show you exactly how to login, useful tools you can use in DB Primary, instructions for children with downloading tasks and uploading works and photos back in DB Primary. If you or your child doesn't understand a task, you can email the class teacher (see below) for assistance.

Q: The task set is asking us to do something we cannot do at home, what do I do?

A: You should be able to complete each task within DB Primary. There should not be a requirement to do things like print out work. If you have an issue, please send a message to the class teacher, to clarify.

### **Following the timetable**

Q: Do I have to follow the new home learning timetable, or can I do my own home schooling?

A: Yes, all our pupils need to follow the home learning timetable. Work and activity of all pupils on DB Primary will be monitored by the class teachers.

Q: Can I do additional learning at home?

A: Yes. If your child completes their set home learning, you can set them additional tasks. The school website will list additional resources that you can use. Extra reading for pleasure is also highly recommended.

Q: Shouldn't I be using the curriculum information on the website for home learning?

A: At present, given the circumstances, we have put in place a home learning programme which we are asking our families to follow while the school remains closed. The leadership team of the school is preparing plans for learning back in the classroom once the schools re-open, whenever that might be.

### **Contacting the class teacher**

Q: I don't understand a task, or how to do something, what do I do?

A: If you click on the yellow whistle on the top left corner of the DB Primary screen, you can send a message to the class teacher.

### **Marking/ feedback**

Q: Will the teachers be marking every single piece of work or task that the children are asked to do?

A: Teachers will respond to queries and questions. Answers to Wednesday's Maths and answers to Thursday's Reading comprehension work will be posted. Most of our teachers are also in lockdown and have one or more children themselves undertaking home learning.